



Detailed Remote Instructions

**Accessing Described Video Service (DVS)
Programming on Rogers Ontario
Digital Boxes (SA Explorer)**

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Footnotes have been indicated within [] brackets. Please refer to the end of the document for footnote references.

Analog TV Service

Enabling DVS on analog channel via Secondary Audio Program (SAP) setting on the TV:

When DVS is passed through with an analog service, it is only accessible on that channel through the use of the SAP feature, which is available on most televisions. The directions for activating the SAP feature will vary by TV brand. Rogers recommends that customers refer to the owner's manual that came with the TV to program the SAP (sometimes identified as the LANGUAGE setting).

[*] Enabling DVS on a By Channel basis via SAP Alternate Audio Language setting on the digital set-top box:

Rogers 5-Device Digital Remote

The remote is positioned correctly when the semi-circles on the left and right edges are at the top of the device.

Within the semi-circle portion of the remote there are 4 (four) buttons forming a circle. Clockwise in direction, these buttons are: Top, Right, Bottom and Left.

The circular OK/SELECT button is located at the centre of these 4 (four) buttons.

The oval shaped SETTINGS button is located directly above the Top button within the formed circle.

1. Press the SETTINGS button.
2. Press the Top button within the formed circle.
3. Press the Right button within the formed circle.
4. Press the OK/SELECT button at the centre of the formed circle.



To turn off the DVS audio stream, repeat the same procedure.

When DVS audio is enabled on a by channel basis, it remains activated on that channel until you turn to another channel or turn the box off. Once a channel change is made, to tune a channel other than the channel for which DVS was enabled, the DVS/SAP audio stream is disabled and the audio returns to the default English language audio stream.

[*] Enabling DVS on a By Channel basis via SAP Alternate Audio Language setting on the digital set-top box:

Rogers 4-Device Digital Remote

The remote is positioned correctly when the semi-circles on the left and right edges are at the top of the device.

Within the semi-circle portion of the remote there are 4 (four) buttons forming a circle. Clockwise in direction, these buttons are: Top, Right, Bottom and Left.

The circular SELECT button is located at the centre of these 4 (four) buttons.

The SETTINGS button is located directly to the left of the Left button within the formed circle, and is identify by a raised marking.

1. Press the SETTINGS button.
2. Press the Top button within the formed circle.
3. Press the Right button within the formed circle.
4. Press the SELECT button at the centre of the formed circle.



To turn off the DVS audio stream, repeat the same procedure.

When DVS audio is enabled on a by channel basis, it remains activated on that channel until you turn to another channel or turn the box off. Once a channel change is made, to tune a channel other than the channel for which DVS was enabled, the DVS/SAP audio stream is disabled and the audio returns to the default English language audio stream.

[*] Enabling DVS on a By Channel basis via SAP Alternate Audio Language setting on the digital set-top box:

Rogers Big Button 2-Device Digital Remote **

The remote is positioned correctly when the two raised 'bumps' on the back are felt at the top.



The two sections of buttons are separated by a horizontal plastic ridge. Directly below this ridge is a row consisting of 3 (three) buttons.

From left to right, these buttons are: MENU, ARROW UP and INFO (Information)

1. Press the MENU button.
2. Press the ARROW Up button, located directly to the right of the MENU button.
3. Press the ARROW Right button, located directly below the INFO button.
4. Press the SELECT button, located at the center of the ARROW buttons.

To turn off the DVS audio stream, repeat the same procedure.

When DVS audio is enabled on a by channel basis, it remains activated on that channel until you turn to another channel or turn the box off. Once a channel change is made, to tune a channel other than the channel for which DVS was enabled, the DVS/SAP audio stream is disabled and the audio returns to the default English language audio stream.

Footnote References

[*] If DVS is available for a given program, it will be available in the SAP audio stream just activated. DVS is typically on the "Spanish" secondary audio language option. However, in a few cases, DVS may be on the "Invalid" language option (where available on a given digital channel).

[**] Rogers is making a version of the 'Big Button' digital remote which has been pre-programmed to enable DVS on a by channel basis with the press of one button (SWAP button) available to Ontario digital customers. The SWAP button is located at the bottom left-hand corner of the remote. These remotes are available free of charge to Rogers visually impaired and blind customers in conjunction with the 'DVS Complimentary Standard Definition Box Offer', or separately (remote only). Please call 1 888 ROGERS1 (1 888 764-3771) and request TV Customer Service for more information about the complimentary 'DVS' digital box and big button remote offer. Limit of one (1) complimentary box and one (1) complimentary remote per household.