

# Terms for Rogers Cable Wireless Bundle Discount

## Effective April 10, 2014

Applicable to customers in New Brunswick and Newfoundland.

Rogers Cable Wireless Bundle discount (the "Discount") is available to eligible new and existing Rogers customers who have subscribed to participate in the Discount program, on the terms set out below.

### Who's Eligible:

- · New Rogers customers activating 3 or more eligible services, which must include digital TV, internet, and wireless service.
- Existing Rogers cable or wireless customers adding at least 1 additional eligible cable service and at least 1 additional eligible wireless service, who will then have, in total, at least 3 eligible services, which must include digital TV, internet, and wireless service.

#### Additional Eligibility Requirements:

- To be eligible for the Discount, at the time you subscribe to participate in the program:
- You must subscribe to Rogers branded digital TV, internet, and wireless services that qualify for the Discount;
- You must be a residential cable customer and a wireless consumer customer;
- Your qualifying digital TV, internet, home phone and wireless services must be consolidated under the same account;
- All of your Rogers accounts must be in good standing; and
- Your account must have a credit limit of at least \$400.

#### Minimum Service Requirements:

- Minimum service tiers or plans for the following Rogers services apply in order to be eligible for the Standard 3 Product Bundle Discount or Standard 4 Product Bundle Discount:
  - Digital TV Digital Basic
  - Internet Hybrid Fibre 50 (no other internet service tier is permitted)
  - Home Phone Deluxe
  - Wireless Any talk and text or talk, text and internet plan with a monthly service fee equal to or greater than \$30
- Minimum service tiers or plans for the following Rogers services apply in order to be eligible for the Enhanced TV 3 Product Bundle Discount or Enhanced TV 4 Product Bundle Discount:
  - Digital TV Plus
  - Internet Hybrid Fibre 50 (no other internet service tier is permitted)
  - Home Phone Deluxe
  - Wireless Any talk and text or talk, text and internet plan with a monthly service fee equal to or greater than \$30
- Minimum service tiers or plans for the following Rogers services apply in order to be eligible for the Enhanced INTERNET 4 Product Bundle Discount:
  - Digital TV Basic
  - Internet Hybrid Fiber 80 (no other internet service tier is permitted)
  - Home Phone Deluxe
  - Wireless Any talk and text or talk, text and internet plan with a monthly service fee equal to or greater than \$30
- · Minimum service tiers or plans for the following Rogers services apply in order to be eligible for the Superior 4 Product Bundle Discount:
  - Digital TV VIP
  - Internet Hybrid Fiber 50 (no other internet service tier is permitted)
  - Home Phone Deluxe
  - Wireless Any talk and text or talk, text and internet plan with a monthly service fee equal to or greater than \$30
- Minimum service tiers or plans for the following Rogers services apply in order to be eligible for the Elite 4 Product Bundle Discount:
  - Digital TV VIP+TMN
  - Internet Hybrid Fiber 50 (no other internet service tier is permitted)
  - Home Phone Deluxe
  - Wireless Any talk and text or talk, text and internet plan with a monthly service fee equal to or greater than \$30
- Customers may select a higher service tier or plan above the minimums set out above, but this will not qualify for any additional discounts or credits above the stated Discount amount.
- When determining eligibility for the Discount, the following services and/or plans do not qualify:
  - Internet only, Smartphone Lite, Smart Picks, business sharing, corporate, couples or family plans;
  - Pay as You Go<sup>™</sup> or any other prepaid wireless services;
  - Mobile internet or wireless internet plans, including tablet plans, Rocket<sup>™</sup> stick plans, Hotspot plans and Rocket hub plans;
  - Rogers Smart Home Monitoring; and/or
  - Any service or plan for digital TV, internet, home phone or wireless that does not meet the minimum service tier or plan specified above.

### **Bundle Discount:**

- Standard 3 Product Bundle If you subscribe to a qualifying three product digital TV, internet and wireless bundle, your Discount will be as follows for the next 36 months:
- A discount on your eligible wireless service of \$8 per month:
- HDPVR box rental included for your eligible digital TV service; and
- A discount on modem rental for your eligible internet service of \$6.68.
- Internet activation fee of \$14.95 will apply. Other activation, installation or other fees apply.
- Standard 4 Product Bundle If you subscribe to a qualifying four product digital TV, internet, home phone and wireless bundle, your Discount will be as follows for the next 36 months:
- A discount on your Digital Basic TV service of \$11.65 per month;
- A discount on your Hybrid Fibre 50 internet service of \$11.97 per month; A discount on your Deluxe home phone service of \$10 per month;
- A discount on your eligible wireless service of \$10 per month;
- HDPVR box rental included for your eligible digital TV service: Modem rental for your eligible internet service; and
- 0
- Unlimited Canadian long distance calling included for your eligible home phone service. 0 Internet activation fee of \$14.95 will apply. Other activation, installation or other fees apply.
- Enhanced TV 4 Product Bundle If you subscribe to a qualifying four product digital TV, internet, home phone and wireless bundle, your Discount will be as follows for the next 36 months:
  - A discount on your Digital Plus TV service of \$13.22 per month;
  - A discount on your Hybrid Fibre 50 internet service of \$17 per month;
  - A discount on your Deluxe home phone service of \$13 per month;
  - A discount on your eligible wireless service of \$10 per month;
  - HDPVR box rental included for your eligible digital TV service;
  - Modem rental included for your eligible internet service; and
  - Unlimited Canadian long distance calling included for your eligible home phone service. 0 Internet activation fee of \$14.95 will apply. Other activation, installation or other fees apply.
- Enhanced Internet 4 Product Bundle If you subscribe to a qualifying four product digital TV, internet, home phone and wireless bundle, your Discount will be as follows for the next 36 months:
  - A discount on your Digital Basic TV service of \$13.32 per month;
  - A discount on your Hybrid Fibre 80 internet service of \$10.37 per month;
  - A discount on your Deluxe home phone service of \$14.92 per month;
  - A discount on your eligible wireless service of \$10 per month;
  - HDPVR box rentals included for your eligible cable service;
  - Modem rental included for your eligible internet service; and
  - Unlimited Canadian long distance calling included for your eligible home phone service. Internet activation fee of \$14.95 will apply. Other activation, installation or other fees apply.
  - 0
- Superior 4 Product Bundle If you subscribe to a qualifying four product digital TV, internet, home phone and wireless bundle, your Discount will be as follows for the next 36 months:
  - A discount on your Digital VIP TV service of \$18.14 per month;
  - A discount on your Hybrid Fibre 50 internet service of \$15.12 per month;
  - A discount on your Deluxe home phone service of \$16.00 per month;
  - A discount on your eligible wireless service of \$10 per month;
  - HD and HDPVR box rentals included for your eligible cable service; 0
  - Modem rental included for your eligible internet service; and
  - Unlimited Canadian long distance calling included for your eligible home phone service.
  - Internet activation fee of \$14.95 will apply. Other activation, installation or other fees apply.
- Elite 4 Product Bundle If you subscribe to a qualifying four product digital TV, internet, home phone and wireless bundle, your Discount will be as follows for the next 36 months:
  - 0 A discount on your Digital VIP TV service of \$18.14 per month;
  - A discount on your Hybrid Fibre 50 internet service of \$15.12 per month; A discount on your Deluxe home phone service of \$16.00 per month;

  - A discount on your eligible wireless service of \$10 per month;
  - HD and HDPVR box rentals included for your eligible cable service; 0
  - Modem rental included for your eligible internet service; and
- 0 Unlimited Canadian long distance calling included for your eligible home phone service.
- The amount of your Discount will remain the same for all eligible services and will not increase if you subscribe to services that exceed the minimum service tier or plan requirements set out above.
- The Discount is applied before applicable taxes and after credits.

#### **Bundle Discount Details:**

- Unless otherwise specified by Rogers, the Discount may not be combined with any other offers or discounts on your account(s).
- Existing Rogers customers who participate in the Discount program will have all previous promotions and discounts for digital TV, internet, home phone and wireless services removed from their account, including customers who participate in the Rogers Better Choice Bundles program or other Rogers discount programs related to your cable, internet, home phone and/or wireless services.
- Once you choose to participate in the Discount program and the Better Choice Bundles program discount is removed from your account, you cannot subsequently add back the Better Choice Bundles program to your account.
- If you currently have two separate bills/accounts for your (i) digital TV, internet and/or home phone services and (ii) wireless services, once you participate in the Discount program, you will receive one consolidated bill (where systems allow).
- Account changes which result in eligibility criteria of the Discount program no longer being met will result in removal of the Discount from your account(s). If you cancel, remove or modify your digital TV, internet, home phone and/or wireless services such that you no longer meet the minimum service requirements, you will no longer be eligible to receive the Discount and it will be removed from your account(s), effective as of the date that you cancelled, removed or otherwise modified your eligible service(s).

This Discount program is only available for a limited time within Rogers cable service area (where technology permits) in NB and NFLD only. Available for new Rogers customers activating 3 or more eligible cable services and existing Rogers cable customers activating at least 2 additional eligible cable services. Customers must meet all eligiblity requirements above in order to qualify. Device savings recovery fees, early cancellation fee and/or service deactivation fee apply to the individual services subscribed to according to the terms of your agreement. A delay of up to two invoices may apply; discount will not be applied retroactively. These terms are in addition to and are incorporated into your service agreement(s) with us and the Rogers Terms of Service available at www.rogers.com/terms.

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