

# Terms for Rogers Cable Wireless Bundle Discount - Ontario

Effective April 10, 2014

Rogers Cable Wireless Bundle discount (the “**Discount**”) is available to eligible new and existing Rogers customers who have subscribed to participate in the Discount program, on the terms set out below.

## Who's Eligible:

- New Rogers customers activating 3 or more eligible services, which must include cable, internet and wireless service.
- Existing Rogers cable or wireless customers adding at least 1 additional eligible cable or wireless service, who will then have at least 3 eligible services, which must include cable, internet and wireless.

## Additional Eligibility Requirements:

- To be eligible for the Discount, at the time you subscribe to participate in the program:
  - You must subscribe to Rogers branded cable, internet and wireless services that qualify for the Discount;
  - You must be a residential customer or a wireless consumer customer;
  - Your qualifying cable, internet, home phone and/or wireless services must be consolidated under the same account.
  - All of your Rogers accounts must be in good standing; and
  - Your account must have a credit limit of at least \$400.

## Minimum Service Requirements:

- Minimum service tiers or plans for the following Rogers services apply in order to be eligible for the Discount:
  - Cable – Digital TV
  - Internet – Hybrid Fibre 10
  - Home Phone – Essentials
  - Wireless – Any single-line voice plan with a monthly service fee equal to or greater than \$30
- Customers may select a higher cable, internet or home phone service tier above the minimums set out above, and will qualify for additional discounts or credits as shown in the Bundle Discounts below
- Customers may select a higher wireless plan above the minimums set out above, but this will not qualify for any additional discounts or credits above the stated Discount amount.
- When determining eligibility for the Discount, the following services and/or plans do not qualify:
  - Data only, Smartphone Lite, business sharing, pooling, corporate, couples, family or any other non-single line wireless plans;
  - Pay as You Go™ or any other prepaid wireless services;
  - Mobile internet or wireless internet plans, including tablet plans, Rocket™ stick plans, Hotspot plans and Rocket Hub plans;
  - Rogers Smart Home Monitoring; and/or
  - Any service or plan for cable, internet, home phone or wireless that does not meet the minimum service tier or plan specified above.

## Bundle Discount:

- **3 Product Bundle** – If you subscribe to a qualifying three product cable, internet and wireless bundle, your Discount will be as follows for the first 3 months:
  - A discount on your eligible cable service of \$15 per month on Digital TV or \$20 per month on Digital Plus or \$25 per month on VIP or higher tiers
  - A discount on your eligible internet service of \$15 per month on Hybrid Fibre 10 or \$21 per month on Hybrid Fibre 30 or \$29 per month on Hybrid Fibre 60 or higher tiers
- Free HDPVR box rental for your eligible cable service for 36 months;
- Extra 200 GB monthly usage and Rogers TechXpert™ on Hybrid Fibre 30 and higher tiers for so long as all eligible services are maintained on your account.

- Following the initial 3 months of the Discount, eligible internet services will receive a \$10 discount per month off the monthly services fee and Home Phone Deluxe will receive a \$5 discount per month off the monthly service fee. Such discounts will apply for so long as all eligible services are maintained on your account.
- Internet activation fee of \$14.95 and installation fees apply.
- The Discount is applied before applicable taxes and after credits.
- **4 Product Bundle** – If you subscribe to a qualifying four product cable, internet, home phone and wireless bundle, your Discount will be as follows for the first 3 months:
  - A discount on your eligible cable service of \$15 per month on Digital TV or \$20 per month on Digital Plus or \$25 per month on VIP or higher tiers
  - A discount on your eligible internet service of \$15 per month on Hybrid Fibre 10 or \$21 per month on Hybrid Fibre 30 or \$29 per month on Hybrid Fibre 60 or higher tiers
  - A discount on your eligible home phone service of \$15 per month on Essentials or \$20 per month on Favourites or \$25 per month on Deluxe
- Free HDPVR box rental for your eligible cable service for 36 months;
- Free unlimited Canadian long distance calling for your eligible home phone service for so long as all eligible services are maintained on your account.
- Extra 200 GB monthly usage and *Rogers TechXpert*™ on Hybrid Fibre 30 and higher tiers for so long as all eligible services are maintained on your account.
- Following the initial 3 months of the Discount, eligible internet services will receive a \$10 discount per month off the monthly service fee, and eligible home phone services (Deluxe) will receive a \$5 discount off the monthly service fee for so long as all eligible services are maintained on your account.
- Internet activation fee of \$14.95 and installation fees apply.
- The Discount is applied before applicable taxes and after credits.

#### **Bundle Discount Details:**

- Unless otherwise specified by Rogers, the Discount may not be combined with other offers or discounts on your account(s).
- **Existing Rogers customers who participate in the Discount program will have all previous promotions and discounts for cable, internet, home phone and wireless services removed from their account, including customers who participate in the Rogers *Better Choice Bundles* program or other Rogers discount programs related to your cable, internet, home phone and/or wireless services.**
- Once you choose to participate in the Discount program and the *Better Choice Bundles* program discount is removed from your account, you cannot subsequently add back the *Better Choice Bundles* program to your account.
- If you currently have two separate bills/accounts for your (i) cable, internet and/or home phone services and (ii) wireless services, once you participate in the Discount program, you will receive one consolidated bill (where systems allow).
- If you have an existing wireless account or you add a wireless account in order to qualify for the Discount, you will not receive any additional discount or promotion on your wireless account. The Discount associated with this program only applies to your cable, internet and/or home phone services. Existing Rogers wireless customers who participate in the Discount program will continue to be billed for wireless services based on their current monthly plan.
- Account changes which result in eligibility criteria of the Discount program no longer being met will result in removal of the Discount from your account(s). If you cancel, remove or modify your cable, internet, home phone and/or wireless services such that you no longer meet the minimum service requirements, you will no longer be eligible to receive the Discount and it will be removed from your account(s), effective as of the date that you cancelled, removed or otherwise modified your eligible service(s).

The Discount program is only available within the Rogers cable service area (where technology permits). Customers must meet all eligibility requirements above in order to qualify. Device savings recovery fees, early cancellation fee and/or service deactivation fee apply to the individual services subscribed to according to the terms of your agreement. A delay of up to two invoices may apply; discount will not be applied retroactively. These terms are in addition to and are incorporated into the Rogers Terms of Service available at [www.rogers.com/terms](http://www.rogers.com/terms).

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