

Fixed Wireless Internet

Fixed wireless Internet is a home or business Internet product delivered over the Rogers wireless network.

Rogers continually invests in spectrum and our networks to keep pace with demand and alleviate potential congestion. During times of congestion, we may redistribute network capacity and manage fixed wireless Internet traffic to provide relative prioritization to our mobile traffic. This ensures that capacity is distributed fairly amongst all users of our wireless network and can provide better speeds to the majority of wireless customers. Most customers should not be affected, as this policy only impacts a small number of fixed wireless customers in areas where demand for wireless Internet usage is greater than the available network capacity. Only during times of congestion will fixed wireless customers be affected and they may notice temporarily slower speeds. However, all fixed wireless traffic is treated equally, including all online content, applications and classes of service.