

Rogers Unison Guide

Polycom Provisioning



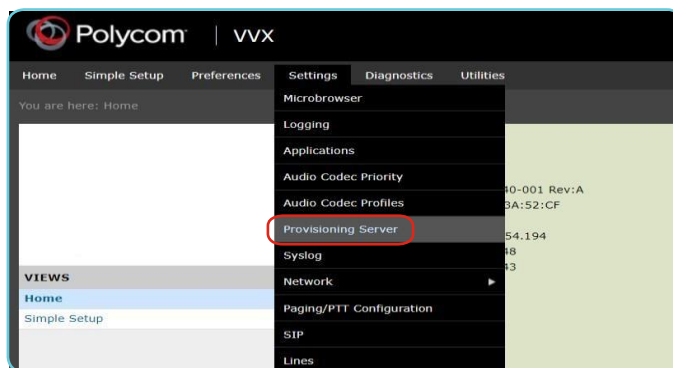
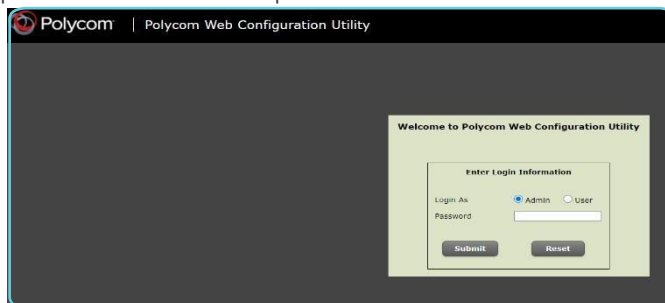
Prerequisites

Information Prerequisites

1. Current Admin Menu Password for the phone (it is **456** for VVX/CCX phones and **admin/admin** for D230, if you phone is factory reset, which we recommend doing)
2. Rogers Server Address (select from list depending on your model):
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_VVX311
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_VVX501
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_VVX250
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_VVX450
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_CCX500
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_TRIO8500
 - uccdm.egslb.net.rogers.com:443/dms/Polycom_TRIO8800
 - [https://uccdm.egslb.net.rogers.com:443/dms/POLYCOM_D230/\\$MAC.xml](https://uccdm.egslb.net.rogers.com:443/dms/POLYCOM_D230/$MAC.xml)

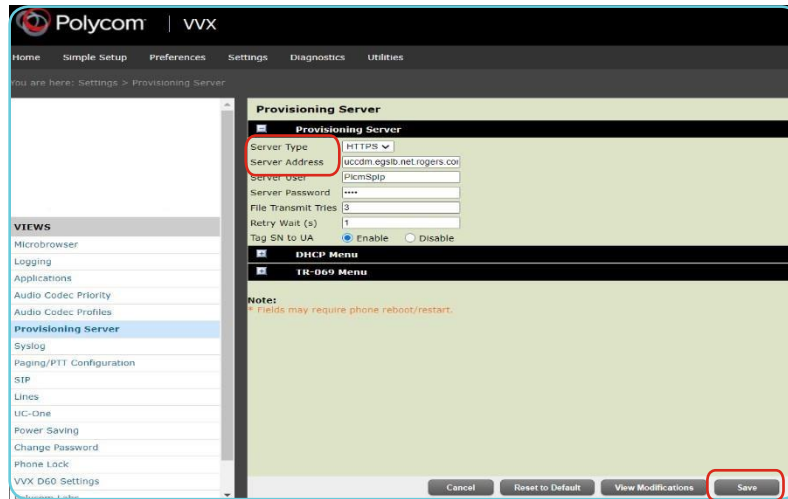
Change Provisioning Server to Rogers for VVX/CCX

1. Get the IP Address of the phone by holding the numeric keys **147** at the same time for 3-5 seconds. The phone will display its IP address
2. Go to **https://<ip address of phone>** and login as **Admin** and provide the admin password



3. Select **Provisioning Server** from the **Settings** menu.
4. Enter the provisioning **Server Address** and select **Server Type** as **HTTPS**.

Press **Save**.

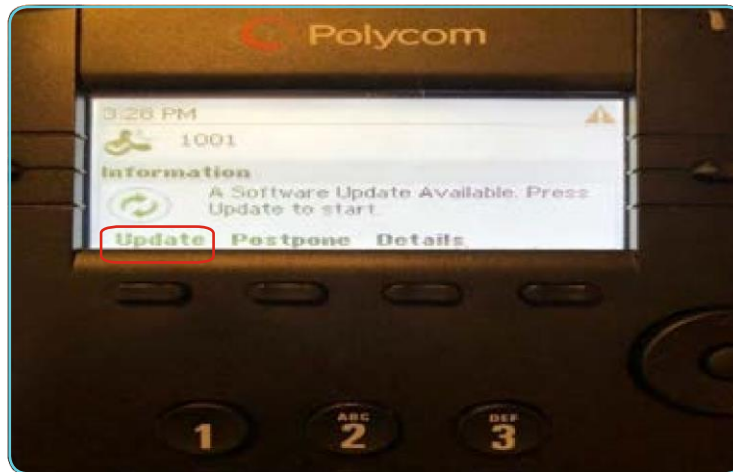


The screenshot shows the Polycom VVX web interface. The top navigation bar includes 'Home', 'Simple Setup', 'Preferences', 'Settings', 'Diagnostics', and 'Utilities'. The left sidebar lists various settings categories, with 'Provisioning Server' highlighted. The main content area is titled 'Provisioning Server' and contains the following fields:

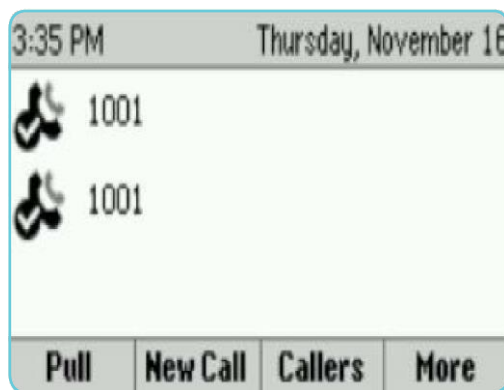
- Server Type:** A dropdown menu set to 'HTTPS'.
- Server Address:** A text field containing 'ucdm.egsib.net.rogers.com'.
- Server User:** A text field containing 'PcomSip'.
- Server Password:** A text field with masked characters '****'.
- File Transfer Tries:** A text field containing '3'.
- Retry Wait (s):** A text field containing '1'.
- Tag SN to UA:** A checkbox labeled 'Enable' which is checked, and a 'Disable' option.

Below these fields are sections for 'DHCP Menu' and 'TR-069 Menu'. A note at the bottom states: 'Note: Fields may require phone reboot/restart.' At the bottom right of the form, there are four buttons: 'Cancel', 'Reset to Default', 'View Modifications', and 'Save'.

5. Phone will reboot and if there is a firmware update will prompt you to update and you should press **Update**.



6. Phone will install the firmware and connect to Unison.



Change Provisioning Server to Rogers for D230

1. Get the IP Address of the phone by;
Pressing **Menu**, using the softkey below the screen
The scroll to **Settings -> Basestation Info**
Press **Select**, using the softkey below the screen
2. Go to **https://<ip address of phone>** and login with your **admin** and the admin password
3. If you are prompted to change your password, change it to anything you would like. You will need to login again
4. Goto **System Management -> Auto Provisioning**
5. Goto **ITSP Provisioning** section (you may need to scroll down)
6. Uncheck the box beside **ConfigURL** and **Method**
7. Enter the ConfigURL **https://uccdm.egslb.net.rogers.com:443/dms/POLYCOM_D230/\$MAC.xml**

Parameter Name	Value	Default
Method	Periodically	☐
Interval	0	☒
TimeofDay	00:00+30	☒
ConfigURL	https://uccdm.egslb.net.rogers.com:443/dms/POLYCOM_D230/\$MAC.xml	☐