

WIRELESS USAGE DETAILS

14 User-specific Phone Number

This section identifies the business customer phone number or, if applicable, the employee phone number under your Rogers account for which this page applies. Each phone number will receive a separate usage details page.

15 Details of Wireless Usage

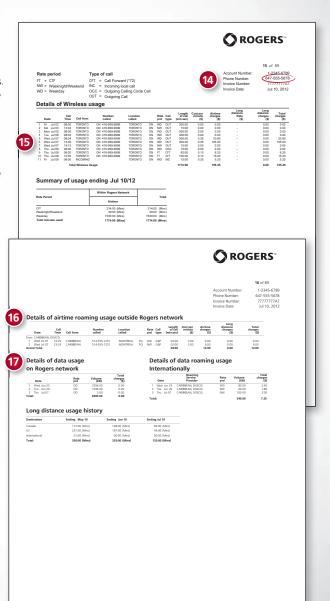
Each wireless number under your account may receive a page(s) with a detailed explanation of usage – including date, time and any associated cost for the call(s) (you must subscribe to Detailed Billing to view calls with zero charges). Long distance calls within Canada will appear here.

16 Roaming Usage Sections

Displays charges incurred for using your wireless device while travelling outside of Canada. Voice and data roaming is itemized by the usage date, the duration, and the name of the roaming service provider. Any calls, text messages or data used while travelling are subject to roaming charges and could appear on your bill up to 90 days after the usage date. To travel with your wireless device affordably, we offer a variety of roaming options – visit rogers.com/travel for details.

17 Data Usage

A detailed list of your data usage based on the data consumed per day (in KB) including usage on your wireless device for emails, instant messaging, social media, internet browsing, online games, downloads etc. The total of all your data usage will be shown in KB, MB or GB. If you used data outside of Canada, details will be displayed in the Data Roaming section(s) including roaming carrier and/ or session details.



THANK YOU FOR CHOOSING ROGERS FOR YOUR BUSINESS

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- For 24/7 online self-service access to your Rogers business account

Visit rogers.com/businessedge

 For access to Rogers Business Edge[™] – your one-stop resource centre for all Rogers business services

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A QUICK GUIDE TO YOUR ROGERS WIRELESS BUSINESS BILL



WELCOME **TO ROGERS**

We're pleased to provide you with this short, yet comprehensive guide to your business bill to help you understand the content, sections and how services are charged.

You'll find that your bill is logically organized and provides both an at-a-glance summary of your business account, as well as a detailed breakdown for each of your services and wireless lines.

If this is your first bill following a new activation, please note that it will contain both partial and regular charges for more than one month of service (please refer to items 9 and 10 for an explanation).

ROGERS LIVE LIKE NEVER BEFORE...



ANSWERING YOUR QUESTIONS

Q How can I pay my Rogers bill?

A The most convenient and hassle-free way is to sign up for both online billing and pre-authorized bill payments – you'll receive a paperless bill online and your balance will always be paid on time. Other payment options include mailing us a cheque, paying at a bank or at a Rogers store (see page 2 of your invoice or visit rogers.com/business for details).

Q When is my bill payment due?

A Your bill is due by the Required Payment Date (see item 1). If mailing us a cheque. please allow 5 business days for payment to reach us.

Q Why are there both "partial" and "regular" charges on my bill?

A If you activated a new account or added a service option mid-way through your billing period, partial charges apply for regular monthly fees and any usage incurred from vour activation date/add-on date to your invoice date. For example, if you added a service or option on June 23 and your invoice date is July 10 your bill will include 18 days of partial charges (see item 9 for details).

Regular Charges are monthly fees for a full month of service, billed in advance. For example, if your invoice date is July 10, you will see full monthly fees from July 11 to August 9.

ACCOUNT SUMMARY & HELPFUL INFORMATION

1 Account & Invoice Information

Use your Account Number to make a payment, for account inquiries, to register for online billing and for online access to your account. The Invoice Date indicates the final day of your monthly billing period. The Required Payment Date indicates when payment is due (this date does not appear on your bill if your account is on a pre-authorized payment plan).

2 Bill Recipient

If you're the primary business account holder, as shown here, you'll receive a complete summary of the account, including details for each subscriber. Otherwise, you'll receive your individual bill and account summary.

3 Account Summary

This page provides an overview of your account (covering all lines under the account as applicable), including balance due, adjustments/payments, total charges and on which page(s) to find billing details.

4 Partial Charges Box

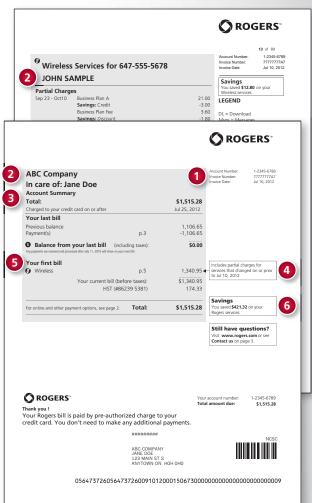
Indicates your total partial charges for new activations and/or changes made to your account mid-way through your billing period (if applicable). See item 9 for details.

5 Your First Bill

This section summarizes your Rogers services and indicates the page number(s) on which to find details.

6 Savings Box

Total savings for your account for this billing period (if you're receiving a discount). A separate box will appear on each service page showing the savings for that service.

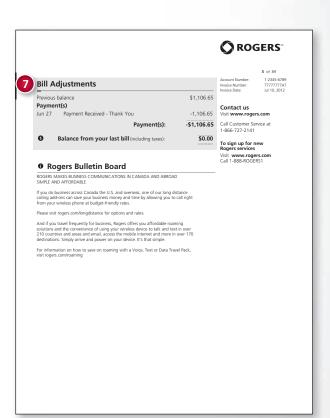


Invoices depicted are samples for reference only and do not reflect actual charges. Sample rates and taxes have been calculated for a customer in Ontario.

BILL ADJUSTMENTS & PAYMENTS

7 Bill Adjustments

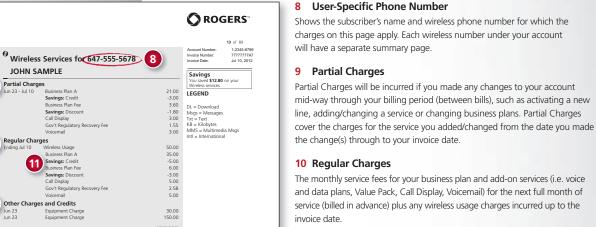
Details of payments received, deposits, balance owing and any adjustments made to your account (if applicable). On future bills, this section will be called Your Last Bill.



PAYMENT OPTIONS & TERMS OF SERVICE (page not shown)

Page 2 is where you will find a list of convenient payment options, excerpts from our Terms of Service and how to contact us.

SUMMARY OF YOUR USAGE & CHARGES



11 Savings & Discounts

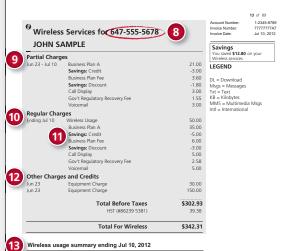
If you're receiving a discount(s), you'll see a Savings line with the corresponding savings amount following the charge. If you're receiving a discount on multiple items, you'll see the total Savings display in the Other Charges and Credits section of your bill. If you're enjoying a limited-time promotional bonus, you'll be reminded of the date it ends. A separate savings box will appear on each service page to show you what you saved for that service.

12 Other Charges & Credits

This section only displays when 'one-time' wireless charges apply to your account. One-time charges can include equipment charges, activation fees, travel packs, hardware upgrade charges, multi-service discounts and others.

13 Wireless Usage Summary

A summary of your voice, data, event (for example: downloading business applications like eOffice or Mobile Backup), text messaging usage and the total cost for the billing period.



Neekday Minutes